



INSTALLATION INSTRUCTIONS FOR ENGINEERED WOOD

Glue, Staple/Nail Down, or Floating Installation: ENGINEERED WOODS can be installed over most sub-floors, and are engineered to be very dimensionally stable, making them suitable for installation over all grade levels. (See information and installation guidelines below.)

ATTENTION – INSTALLER/OWNER RESPONSIBILITY

Inspect “all” materials carefully before installation. Wood is a natural product containing variations in color, tone and graining. Some variation in color is to be expected in a natural wood floor. Beautiful hardwood floors are a product of nature and therefore not perfect. These floors are manufactured in accordance with accepted industry standards, which permit a defect tolerance of 5%. Even though our product goes through many inspections before it leaves the plant, it is the responsibility of the customer and installer to perform a final inspection prior to installation.

Our warranties do not cover materials with visible defects once they are installed.

TOOLS

Basic tools and accessories: broom or vacuum, chalk line, tapping block, wood cleaner, hand or electric jamb saw, miter saw, moisture meter, safety glasses, straight edge, table saw, tape measure, 3M blue tape, square, utility knife, pry bar. Use urethane wood flooring adhesive, towels and trowel if gluing or a Bostitch Floor Runner (S3297-LHFZ) with 1½ -2” staple (SB97), Bostitch Floor Stapler with 1½ -2” staples or a 50C Power Nailer for nailing with a 1½-2” power cleat. (Note: use a 1/2” adapter). Caution: Improper use of a power nailer can mark the surface of the flooring.

JOB SITE CONDITIONS

It is the responsibility of the installer/owner to determine if the job site sub floor and job site conditions are environmentally and structurally acceptable for wood floor installation. We decline any responsibility for wood failure resulting from or connected with sub-floor, subsurface, job site damage or deficiencies after the hardwood flooring has been installed.



SUB-FLOOR PREPARATION AND RECOMMENDATIONS FOR ALL INSTALLATIONS

Concrete Sub-Floors

New concrete slabs require a minimum of 60 days drying time before covering them with a wood floor.

Lightweight Concrete

Lightweight concrete has a dry density of 100 pounds or less per cubic foot and is only suitable for engineered wood floors when using the floating installation method. Many products have been developed as self-leveling toppings or floor underlayments. These include cellular concrete, resin reinforced cementations, underlayments, and gypsum-based materials. Although some of these products may have the necessary qualifications of underlayment for wood flooring installation, others do not. To test for lightweight concrete, scrape a coin or key across the surface of the sub-floor. If the surface powders easily or has a dry density of 100 pounds or less per cubic foot, use only the floating installation method.

All Concrete sub-floors must be dry, smooth (level with 3/16" in a 10 foot Radius – 1/8" in 6") and free of structural defects. Hand scrape or sand with a 20 grit #3-1/2 open face paper to remove loose, flaky concrete. Grind high spots in concrete and fill low spots with a Portland based leveling compound (min. 3,000 psi).

Concrete must be free of paint, oil, existing adhesives, wax grease, dirt and curing compounds. These may be removed chemically or mechanically, but do not use solvent-based strippers under any circumstances. The use of residual solvents can prohibit the satisfactory bond of flooring adhesives. It is important to ensure a proper bond between the adhesives and concrete and wood panels. Engineered Hardwood flooring may be installed on grade, above grade, as well as below grade where moisture conditions do not exist. To ensure a long lasting bond, make sure that the perimeter of the foundation has adequate drainage and vapor barrier.

Wood Sub-Floors

Wood sub-floors need to be well nailed or secured with screws. Nails should be ring shanks and screws need to be counter sunk. The wood sub-floor needs to be structurally sound and dry. It should not exceed 14% moisture prior to the hardwood floor installation.



If the sub-floor is single layer, less than 3/4" thick, add a single cross layer for strength and stability (minimum 5/16" thick for a total 1" thickness). This is to reduce the possibility of squeaking.

Wood sub-floors must be free of paint, oil, existing adhesive, wax, grease, dirt, urethane, varnish, etc. Underlayment grade OSB (not the wax side) is also a suitable sub-floor. Particleboard is not an acceptable sub-floor for staple or nail down installation but can be used as a sub-floor in glue-down installations.

When installing over existing wood flooring, install at right angles to the existing floor.

Sub-floor Moisture Check

Wood Flooring Adhesive may be used for above, on, and below grade applications and on all common substrates. On and below grade applications are susceptible to moisture and should be tested for moisture prior to installation in several locations within the installation area.

Acceptable conditions for above, on and below grade applications are:

- Less than 3 lbs. /1000 sq. ft. /24 hrs. on calcium chloride test
- Less than a reading of 5.0 on a Tramex Concrete Moisture Encounter (moisture meter)

To correct any sub-floor problems concerning moisture, either wait until the sub-floor dries to meet specifications or use appropriate moisture barrier.

Sub-floors Other Than Wood or Concrete

Note: Perimeter glued resilient vinyl and rubber tiles are unacceptable underlayments and must be removed. Terrazzo, tile and any other hard surfaces that are dry, structurally sound and level, as described above, are suitable as a sub-floor for engineered wood.

ENGINEERED HARDWOOD FLOORING INSTALLATION

As above, the surface must be sound, tight and free of paint, oil, existing adhesives, wax, grease and dirt. Terrazzo and ceramic tile must be abraded to assure adhesion. **Warning!** Do not sand existing resilient tile, sheet flooring, backing, or felt linings. These products may contain asbestos fibers that are not readily identifiable. Inhalation of asbestos dust can cause serious bodily harm. Check with local, state and federal laws before handling hazardous material and before attempting the removal of these floors.



Radiant Heated Sub-floors

Before installing over a radiant-heated floor turn off heat and wait until the floor has reached room temperature. After installing the floor return the heat to the previous setting, slowly 2° at a time. Caution: The slab surface must never exceed 85° F. in temperature.

Preparation

Remove all moldings and wall-base and undercut all door casings with a hand or power jamb saw using a scrap piece of flooring as a guide.

“Racking the Floor”

Whether you choose to install the floor with glue, nails, or staples start by using random length strips **form** the carton or by cutting four to five strips in random lengths, differing by at least 6”. As you continue working across the floor be sure to maintain the 6” minimum stagger between end joints on all adjacent rows. Never waste material; use the left over pieces from the cuts to start the next row or to complete a row.

Expansion Space

An expansion space must be maintained around the perimeter of the room and at all vertical obstructions. The expansion space should be the equal thickness of the flooring material (either 3/8” or 1/2”). For floating installations, a 1/2” space is required regardless of material thickness.

Note: When installing a pre-finished wood floor be sure to blend the wood from several cartons to ensure a good grain and shading mixture throughout the installation.

Glue Down Installation Guidelines

There is one way to install when using wood adhesive (wet lay, that is, to lay directly onto wet adhesive). **Caution:** When installing using the wet method, follow all guidelines set by the adhesive manufacturer. By not adhering to the guidelines you can void your flooring warranties.

Step 1: (Wet Lay Method)

Select a starter wall. It is recommended to start the installation along an exterior wall; it’s more likely to be straight and square with the room. Measure out from the wall the width of two strips plus 1/4” and mark each end of the room and snap your chalk line.

Step 2:

Spread “adhesive” from the chalk line to the starter wall using the recommended trowel (1/4” x 1/4” x 1/8” square notch). It is important to use the correct trowel at a 45° angle to get the proper spread of adhesive applied to the sub-floor, which will produce a proper and permanent bond. Improper



bonding can cause loose or hollow spots. **Note:** Change the trowel every 2000 to 3000 square feet due to wear down of the notches. This assures you always get the proper spread of adhesive.

Step 3:

Install the first row of starter strips with the tongue facing the starter wall and secure into position. Alignment is critical and can be achieved by top nailing the first row with finishing nails (wood installation instructions: engineered floor sub-floor), or sprig/pin nails (concrete sub-floor). This prevents slippage of the strips that can cause misalignment. **Note:** The strips along the wall may have to be cut to fit since most walls are not straight, and leaving an expansion space is not necessary with engineered strips.

Step 4:

Once the starter rows are secure, spread 2-1/2 to 3 feet of adhesive the length of the room. (Never lay more adhesive than can be covered in approximately 2 hours.) Place the tongue into the groove of the strips and press firmly into adhesive. Never slide strips through adhesive. Use a tapping block to fit strips together snugly at side and butt ends.

Test for proper bond by occasionally lifting a board and looking for good coverage (90%), and then replace it into the adhesive. Clean any adhesive off the surface before it cures using water. Use mineral spirits after it cures. Use 3M Blue Masking Tape to hold strips securely in place as you are installing and continue the process throughout the installation. Caution when using a rubber mallet to butt material together, it can burnish the finish and cause marring.

Note: Never work on top of the flooring when installing with the wet lay method. Light foot traffic is allowed after 12 hours but wait 24 hours after installation to remove the 3M blue masking tape. Once the tape is removed clean any adhesive residue left from the tape.

Staple or Nail Down Installations

ENGINEERED HARDWOOD floors may be installed over wood sub-floors using staples or nailing cleats. When installing engineered wood strips or strips by nailing or stapling, it is necessary to use the proper type of flooring stapler or nailer.



Recommended Staplers and Nailers

We have tested and recommend the following staplers and nailers:

- The Bostitch Floor Runner (S3297-LHFZ) with the Bostitch 1½-2" staple (S1397)
- The Bostitch Floor Stapler with 1½-2" staples.
- The Bostitch Power Nailer – 50C nailer using a 1½- 2" power cleat.

(Note: use the 1/2" adapter)

Caution: We have tested the above-recommended tools. Other staplers, staples, nailers and cleats may work as well. However, since they are not currently recommended, if their use damages or fails to properly secure the flooring it is the responsibility is the installer/owner.

Step 1:

You must staple or nail 1"–2" from the ends and every 4"–6" along the edges. This will help ensure a satisfactory installation. It is best to set the compressor PSI at 80 – 85 lbs. to keep the staples from going through or breaking the tongues. Improper stapling techniques can cause squeaks in the floor.

Adjustments may be necessary to provide adequate penetration of the nail or staple into the nail bed. You want it flush in the nail pocket. Use a scrap piece of flooring material to set tools properly before installation. 15lb roofing felt or resin paper may be substituted for the polyethylene and installed as below.

Layout the job:

Measure out from the ends of your starting wall 2 3/4" when installing 2 1/4" strip flooring or 3 1/2" when installing 3" strips and mark both ends. Where possible lay the flooring at 90° angles to the floor joists. Make a chalk line along the starting wall using the marks you made.

Beginning installation:

Place the strips with the tongue facing away from the wall and along your chalk line. Use brads or small finishing nails to secure the first row along the wall edge 1"–2" from the ends and every 4"– 6" along the side. Counter sink the nails and fill with filler that blends with the flooring installed. Place the nails in a dark grain spot in the board. The base or shoe molding will cover the nails when installed after completion of the flooring installation.

Blind nail at a 45° angle through the tongues. It will be easier IF YOU PREDRILL THE HOLES IN THE TONGUES. Nail 1" – 2" from the ends and every 4" – 6" along the sides. It will be necessary to blind nail the next two



rows. A Stanley BT35 brad nailer with 1" – 1-3/8" brads can also be used to blind nail and no pre-drilling is needed. Continue the installation using an engineered wood flooring stapler and the recommended staples or nails. Nail or staple the flooring 1" – 2" from the ends and every 4" – 6" along the edge tongues.

Floating Installation: 1/2" x 3" strips, (5-ply or more can be floated but this method is recommended only for installations over lightweight concrete). In a floating installation, a 1/2" expansion gap must be maintained around the perimeter of the room.

Final Touches:

Install the proper trim molding at the doorways to achieve the transition and along the walls to cover the edges of any gaps along the wall due to irregularity.



MAINTENANCE

ENGINEERED HARDWOOD FLOORS are very easy to maintain. Simply use a wood cleaner and a specialty terry cloth flooring duster, which is available from most flooring retailers. NEVER WET MOP YOUR WOOD FLOORS.

STEP 1:

Vacuum or sweep your floor to remove any particles that could scratch your floor.

Warning: Vacuums with a beater bar or power rotary brush head can damage a wood floor and should never be used.

STEP 2: Apply the specialty wood cleaner directly to the terry cloth flooring duster, not to the floor!

STEP 3: Use a back and forth motion with the duster. When the terry cloth cover becomes soiled, simply replace it with a clean one. Cleaning the floor with a soiled cover could cause streaking. The covers are reusable so simply throw the cover in the wash and dry it as you would any towel.

Tips & Warnings:

- Never wet or damp mop your wood floors. Water can damage them.
- Vacuum or sweep regularly.
- Remove spills promptly using a wood cleaner and a clean white cloth.
- Use felt protectors under heavy pieces of furniture and chairs.
- Use protective mats at all exterior entrances.
- Spiked heels should not be worn on hardwood floors and shoes in need of repair can damage your floor.
- Never use oil soaps, wax or other household products to clean your floor.
- Wood is a natural product that is affected by the sun. Expect that over time the sun's UV rays can change the color of your floors.
- Keep animal nails trimmed.
- Protect your floor when using a dolly for moving furniture or appliances. Never slide or roll heavy furniture or appliances across the floor.
- If your floor becomes scratched or dull, repairs can often be made using repair accessories.



RESIDENTIAL LIMITED WARRANTY

Homecrest Flooring warrants that the factory applied WearPlus finish will not wear through or peel under normal use for 50 years from installation. "Wear through" is defined as complete loss of finish wear layer and "normal use" means those activities associated with residential use. Gloss reduction, surface scratches and indentations in traffic areas are not considered wear through and can be corrected with recoating.

The 50 Year Limited Residential Warranty is valid under the following conditions:

1. The floor must be properly installed in accordance with Homecrest Wood Flooring installation instructions in accordance with NOFMA and NWFA guidelines.
2. The floor must be properly maintained in accordance with acceptable industry standards and Homecrest Wood Flooring maintenance guidelines.
3. The floor must be installed indoors in a climate controlled environment with relative humidity maintained at 35% to 55%.

Lifetime Limited Structural Warranty

The Manufacturer warrants that your floor will be free from manufacturing defects for the life of the product when used under normal household conditions. This warranty covers manufacturing defects in milling, dimension and grade and provides that the product will not:

- Warp
- Buckle
- Twist
- Cup
- Separate or delaminate at the plies

Damage caused from water or outside forces will be excluded.

Warranty Coverage:

The Manufacturer will, at its option, repair the affected planks, replace the affected planks or issue a credit for the full price of the material in question. Manufacturer will pay reasonable labor for the removal and reinstallation of a new floor that was professionally installed at a rate not to exceed \$5.00 per square foot total.

If you have a warranty claim

Contact the retailer where your floor was purchased to assist you in correcting the situation.

Homecrest Wood Flooring Floor Care Instructions

- NEVER USE A STEAM MOP ON YOUR FLOOR as it will void your warranty.
- Wood flooring can only be installed in climate controlled environments where the room temperature is maintained between 60 and 80 degrees Fahrenheit and the relative humidity is between 35% and 55% at all times.
- Keep loose debris off your floor by sweeping and vacuuming regularly.
- Remove spills promptly by using a soft cloth.
- Use and maintain furniture casters properly.
- Wood is a natural product and will age accordingly.
- Exposure to sunlight and UV rays will fade the floor.
- Vacuum or sweep with a soft-bristle broom regularly, especially before using floor cleaners, to prevent gritty dirt and particle buildup that can scratch the wood's surface.
- Don't use vacuums with a beater bar or power rotary brush head.
- Use ice to harden tough substances such as candle wax or chewing gum and gently scrape with a plastic scraper, such as a credit card to remove. Be careful not to scratch the flooring surface. Wipe area clean with a soft, slightly damp cloth.
- Do not wet-mop, damp-mop, or clean your floor with water or other liquids. **DO NOT USE A STEAM MOP ON YOUR FLOOR!**
- Do not use hardwood floor-cleaning or buffing machines or steam cleaners.
- Do not use oil soaps, liquid or paste wax, silicon or ammonia, or other household products containing oil (such as citrus, lemon or tung oil), to clean floor.
- Do not use harsh cleaning aids such as steel wool pads, or any scouring pads containing metal or scouring powders.
- Do not use 2-in-1 cleaners with polish that may contain acrylics or urethane polish to restore gloss.



RESIDENTIAL LIMITED WARRANTY

What is not covered:

The warranty does not cover conditions caused by improper use or maintenance.

- Reduction in gloss, scuff marks, scratches, gouges, dents or cuts including, without limitation those caused by pets.
- Damage caused by negligence, accidents, misuse, or abuse (i.e. moving objects across the floor without protection.)
- Wear caused by abrasive material or failure to maintain the floor as required.
- Damage caused by castor wheels or a vacuum cleaner beater bar.
- Damaged caused by furniture that is not supported by protectors. Protectors are to be at least one inch in diameter, made of non-staining felt or non-pigmented hard plastic, rest flat on the floor and replaced regularly.
- Splits, cracks, checks, edge fracturing, splintering, or chipping that occur during or after the floor has been installed and as a result of abuse, misuse, improper maintenance or care, exposure to excessive moisture or improper environmental conditions like low or high humidity are not covered by this warranty. The use of a humidifier/dehumidifier may be necessary to maintain the proper humidity level between 35% and 55%.
- Wood floors installed in full bathrooms with a tub or shower.
- Damage caused by flood, fire or other natural disaster or Acts of God.
- A change in color due to aging or exposure to natural sunlight or Ultra Violet rays is not considered a defect. Area rugs should be moved occasionally and rubber back rugs should never be used.
- Color, shade and/or texture variations between samples, printed color photography or replacement flooring and the actual material.
- Color variations between flooring samples and actual product.
- Deficiencies related to subfloor/floor joist assemblies, subfloor preparation materials and fasteners including, but not limited to uneven subfloor surfaces, floor deflection, voids in the subfloor or movement in the subfloor.
- Noises including, but not limited to, squeaks, popping, cracking, etc.

- Natural wood characteristics such as variations in grain, color, texture, mineral streaks, knots, normal differences between color of samples and the color of the installed floors, and color variations from board to board.
- Natural expansion and contraction resulting in separation between boards or damage caused by low or excessive humidity.
- Floors that are installed in other than owner or tenant occupied spaces.
- Residential products installed in commercial applications.
- Construction or installation related damage.
- Damage caused by subfloor moisture, including but not limited to broken or leaking water pipes, flooding, wet mopping, spills or weather conditions.
- Floors installed with obvious manufacturing defects. It is your and the installers responsibility to inspect the flooring prior to installation for manufacturing defects, correct color, width, size, etc. We accept no responsibility for claims or expenses including labor cost where floor was installed with visible defects, the wrong color, width or size.
- We exclude and will not be liable for or pay incidental, consequential or special damages under our warranty. By this we mean any loss, expense, or damage other than the flooring itself that may result from a defect in the flooring. Our limited warranties constitute the only express warranties for the product purchased.

NOTE: The majority of claims can be resolved within 30 days of the receipt of the claim by the Manufacturer and some claims may require additional attention. Industry standards in due diligence is required to resolve all claims. This may include inspections by our representatives and/or certified flooring inspectors to determine the nature of the issue.